

Chateau Chantal



Rue de Vin Société de Vigne

The Street of Wine Vine Society

RULES

~ September 24, 2008 ~

1. Memberships consist of three shipments of wine per year for a minimum period of one year. The membership can begin at any point in the calendar year and will end upon written notification from the member. Members have the option to receive two or four bottles per shipment for a total of either six or twelve bottles per year with the option to make special arrangements for more bottles per shipment if desired. Members can choose to be part of one of four exclusive clubs with a limited membership of 100 members each: Le club Blanc, Le club Rouge, Le club Propriétaire, and Le club Choix (White, Red, Proprietary, and Choice respectively).
2. Enrollment requires that the enrollee provide their Name, Address, Telephone Number, and Valid Credit Card Information to become a member. This information must be kept updated by the enrollee to guarantee on-time and correct shipments; this may be done via Email ~ club@chateauchantal.com ~ or by phone ~ 800-969-4009 ~
3. Memberships can be purchased as gifts for another individual at least 21 years of age. If purchased as a gift, we ask that the full price of that yearly membership (totaling three shipments) be paid up-front either by cash, check, or credit card. The gift recipient will have the option to become a paying member themselves at anytime, and a reminder will be sent with the final shipment. A valid address for the gift recipient must be given, and date of birth is required for age verification which will occur before membership is activated. Gift Recipient will receive all membership perks, mailings, specials, info, etc. once age verification is confirmed. The purchaser of a club membership as a gift to someone else is entitled to no membership privileges, but is welcomed to sign up for Chateau Chantal's e-Newsletter to be notified about special events and happenings at the Chateau. In the event that a gift recipient is found to be under age, the membership will be immediately cancelled and prosecution may occur with or without a refund of the total club membership purchase. (It is illegal to purchase alcohol for a minor, and we at Chateau Chantal do everything in our power to uphold the law)
4. Members may have their wine shipped to a home or business address. FedEx requires an adult signature at the time of delivery. A courtesy e-mail with tracking information will be sent to the e-mail address on file so the recipient may track the package, allowing them to be present at the time of delivery or to make arrangements to pick the package up at a local FedEx location. If prior arrangements are made (at least a month in advance), wine can be picked up at Chateau Chantal's Tasting Room on or around the scheduled shipment date, thus waiving the shipping fees.
5. Shipments are limited to Michigan and other states that are in agreement with Chateau Chantal's direct shipping policy. As of September 2008, these states include: Michigan, Minnesota, Florida, Colorado, California, New Hampshire, Missouri, North Carolina, and Washington D.C. The Following states accept direct shipment if the recipient has visited the tasting room at Chateau Chantal: Georgia, Kansas, Rhode Island.
6. Member packages will be shipped on the 15th of March, June, and November. Should the 15th fall on a weekend, packages will be shipped the following business day. Packages will consist of either two

or four bottles depending on membership choice upon sign-up. Items will be charged to member's credit card on file one week prior to the day of shipment. Items to be charged will include 10% off the retail cost of the wine for 12 bottles/year option, 5% off the retail cost of wine for 6 bottles/year option, state tax, and shipping fees. Shipping fees may be waived if arrangements are made three to four weeks prior to the shipping date for the wine to be picked up from Chateau Chantal's tasting room.

7. Members are entitled to the following:

- A Chateau Chantal Rue de Vin Société de Vigne Members Card
- Three shipments of wine per year, consisting of either two or four bottles per shipment
- 10% off shipped club wines' retail price with the 12 bottle/year option and 5% off shipped club wines' retail price with the 6 bottle/year option
- All members will receive 5% off additional wines and items purchased at Chateau Chantal's Tasting Room during membership, with presentation of valid membership card
- Monthly mailings of Wine Facts, Wine Recipes, Cooking with Wine Tips, and/or our Winemaker's Personal Suggestions for Wine Pairing
- Chateau Chantal's E-Newsletter
- Invitations to Exclusive Chateau Chantal Events
- Pre-Release Privileges and Information and Special Reserve Wines only available at the winery
- Buy One Night Get One Night privilege on midweek stays in the Bed and Breakfast in the months of March and April
- A chance to make reservations for a special complimentary tour and tasting with knowledgeable staff--Reservations should be made at least two weeks in advance, for card carrying members only

Members that are shareholders in Chateau Chantal will receive their special discount on in-house and shipped wines

8. Memberships last until cancelled. Written notification of the cancellation must be received at least one month prior to scheduled shipments. Member cancellations received before the initial one year period has passed will be subject to a fee that will be charged to the member's account consisting of any discount received on merchandise/wine purchased beyond the set club wines. Memberships may be cancelled at any time in the form of a written noticed emailed, mailed, or faxed to Chateau Chantal, 15900 Rue de Vin, Traverse City, MI 49686. Email: club@chateauchantal.com Fax: 231-223-4130 Cancellations will NOT be taken over the phone.
9. If there are issues, shipments of wine may be returned for a refund on the wine ONLY. Shipping fees are the responsibility of the member.
10. Chateau Chantal reserves the right to the following: To change wines chosen for shipment based on stock/availability, To cancel a membership at anytime without reason-a thirty day notice will be sent, To change membership policies, and To automatically charge shipment fees to the credit card on file when, or if, the timeline for the pick-up of wine expires due to the negligence of the member.
11. Additional wine that a member might wish to purchase can be shipped along with the scheduled shipments for an additional shipping fee and must be scheduled at least two weeks prior to scheduled shipment.

Chateau Chantal in attempting to provide the Street of Wine Vine Society in good faith and good will in order to give something special back to the patrons that love our wine. If there are any problems or issues on any level with our club, please contact club@chateauchantal.com immediately to resolve such issues prior to any court or arbitration actions. We at Chateau Chantal would like to thank you for your interest in our club and hope to be sending you good wine and helpful information soon, and thank you for making Chateau Chantal a successful winery in the years to come.